

Leading through Conflict



Leading through Conflict is an intensive, hands-on, highly experiential 2-day workshop on working productively through conflict situations. While it draws on the underlying principles of conflict management and mediation the focus is on transforming conflict through your leadership capabilities.

Learning approach

The workshop will use the full spectrum of learning modalities including short lecture segments, group work, mini case studies, business games, role-plays and simulations.

What to bring?

You will be required to come with an open-mind, enthusiasm, and be expected to challenge and be challenged, while bringing your own experiences to bear in an exciting workshop setting.

Outcomes:

After completion of the workshop you will be able to:

- Understand the underlying dynamics of conflict situations
- Locate your own and others' contributions to conflict situations
- Understand and apply a variety of conflict handling styles
- Apply systems thinking and systems archetypes to transform conflict situations
- Apply interest-based bargaining for sustaining important business and personal relationships
- Craft innovative solutions using joint problem solving approaches

Who will benefit?

- This workshop has broad relevance across all sectors. If you wish to improve your ability to deal with conflict situations, whether in your personal or work life, this workshop will be of benefit to you.



Day 1

- The Leading through Conflict framework
- Three faces of leadership
- The nature and dynamics of conflict
- Styles of Conflict Handling
- Using journaling for dealing with inner conflict
- Interactive Simulation

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Day 2

- Systems thinking for leading through conflict
- Systems archetypes related to conflict
- Stakeholder analysis to transform conflict
- I-Statements to defuse conflict
- Rights, position and interest based bargaining
- Transforming conflict into productive outcomes



Course Leader:

Dr Shamim Bodhanya has an engineering degree, an MBA and a PhD. He is a consultant, researcher, facilitator, and keynote speaker that draws on inter-disciplinary research to work with complex real-world problems. He is recognised internationally as an expert in systems thinking and complex adaptive systems.

Shamim is the Editor of **Large Scale Systemic Change: Theories, Modelling and Practices**, published by Nova Science (New York) in 2016. Shamim has published in excess of 40 scientific articles. He has trained hundreds of delegates over a period of more than a decade in Leadership related workshops. He has also served as a mediator and facilitator to help conflicting parties in achieving productive outcomes. Shamim is a partner at the Leadership Dialogue, Chairman of the Institute of Natural Resources (INR), and a Director of the Economic Developers Council of South Africa (EDCSA).

He is currently focussed on the application of systems thinking and the development of system dynamic models to help companies, government institutions and other organisations to improve their strategic orientation and effectiveness amidst a volatile, uncertain, complex and ambiguous (VUCA) world. This encompasses both strategic and operational components.

Bookings: admin@leadershipdialogue.co.za
for other offerings

www.leadershipdialogue.co.za for

10-11 July at Coastlands Hotel on the Ridge, Durban